New Protocols to ensure you and staff are safe during COVID19 at Gym of Rock:

1. Climbs will be Pre-booked online or by calling the gym, payment for climbing will be made at time of booking
2. There will be 8 climbers every 2 hours, 1 hour and 45 minutes for climbing, 15 minutes for exiting the gym and cleaning.
3. Online ctimes (climb times) will be available to book 2 weeks before the climbing date and will close 60 minutes prior to the ctime.
4. There will be 2 times per day held for members (16 spots) These spots will be released for anyone to book if they have not been filled the day before.
5. Drop in will be available on the hour if there is space
6. Climbers will line up in the hall outside the gym adhering to the marked social distance spaces prior to entering the gym
7. The main door will be opened once the gym has been properly sanitised after the last group of climbers.
8. Upon entry, climbers and parent supervisors will be screened, staff will ask you a series of questions EVERYTIME YOU ARRIVE.
9. Climbers will be checked in and read the new COVID safety rules
10. Climbers will then be asked to wash hands with soap and water. At which point you may begin climbing, adhering to proper social distancing laid out in the new rules, and adhering to proper hygiene.
11. No personal property will be allowed on the mats. If you use personal property like cell phones you must wash your hands before stepping back on the mats
12. Upon leaving, climbers are asked to wash their hands, check out and take all their belongings.

Kids under the age of 14:

1. All participants must be over the age of 5 (this is subject to change)
2. Climbers 5-14 years of age must be accompanied by an adult, however, if that adult is not climbing, they do not need to be booked in. Supervision of climbers under the age of 14 will be done from the mezzanine by this adult. If that adult wants to be on the mats with the child, they will need to book and pay for a ctime. Staff will be onsite to help younger children clip in and out of the autobelays.
3. All participants and parent supervisors will be screened prior to entry. Gym of Rock reserves the right to refuse service to any participant

Ctime Cancellations:

1. Cancellation up to 3 days prior will be refunded in full. (Example: Friday for Monday ctime, Sunday for a Wednesday ctime)
2. Refunds must happen over the phone or in person during open hours. If you do not speak to someone, your time will not be cancelled. If you get the gym answering
machine, please leave a message or call back to ensure your time is cancelled. Emailed cancellations will not be accepted.

Gym of Rock has:

- increased their sanitizing of high contact nonclimbing surfaces
- has marked the gym to help determine proper social distancing on and off the mats
- implemented a screening process prior to climbs
- limited the number of climbers in the gym at one time to 8
- added additional hand sanitizer station
- increased access to a third sink for hand washing
- created a new set of rules regarding climbing during COVID19

*Mask are not mandatory in the gym but staff may choose to wear masks if social distancing is not feasible.

*Staff have the right to refuse service

It is important that all climbers adhere to the new protocols to ensure all climbers and staff are safe.